

## Age Concern Okehampton and Torrridge

We work with and for older people throughout West Devon and Torrridge this scheme, starting in October 2012 will be piloted in West Devon.

We aim to promote the well-being of all older people and try to help make their later lives a more fulfilling and enjoyable experience.

If you are disabled and need a home visit to assess your entitlements or to make an application we can arrange this with the local Citizen's Advice if you live in West Devon. We will normally cover the Torrridge district if no other help is available.

Information Leaflet BS 62013

## Help us to help YOU!

If you have any query, concern or wish to start or cancel this service please contact us:

Tel: 01837 55838

or leave a message and your telephone number on the answer phone if we are busy

Voluntary services are normally provided Mondays to Fridays - it can be helpful to make an appointment

We need to hear your comments and complaints as they help us to improve what we do. Contact us as above and ask for the Chief Officer

Reg: Charity No: 1011780

**AGE** concern  
Okehampton & Torrridge

## Benefits and Allowances



Age Concern Okehampton and Torrridge

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Tel: 01837 55838

[www.acot.org.uk](http://www.acot.org.uk)

E [acotservices@btinternet.com](mailto:acotservices@btinternet.com)

## The Benefits and Allowances Service

### What it can provide?

The Benefits and Allowances Service can offer assistance on a practical level.

It aims to support older people and their carers to maintain as independent and as full a life as possible.

We have access to the government's website which contains all the information you may require and can assist you in both learning about benefits and allowances and recent changes and in making an application online or providing the forms you will need to apply by post.

## The Benefits and Allowances Service

### What you can expect?

One of our volunteers from the Benefits and Allowances Service, only at your request, will visit you at home to review what benefits and allowances you are currently receiving, and then determine if any other benefits and allowances are available for you.

There are many changes taking place regarding the State Pension with application for several benefits having to be made online and the raising of the age from which entitlement begins.

We have public access computers available in Okehampton.

## The Benefits and Allowances Service

### Our Goals

The Department for Work and Pensions (DWP) manages most benefits through Jobcentre Plus offices. Benefits and entitlements for pensioners are dealt with through a network of pension centres for those who need additional help and support.

You'll also often deal with other agencies or government departments, such as your local council or HM Revenue & Customs (HMRC).

We would ask you not to offer the volunteer any payment but Age Concern Okehampton and Torrridge would welcome a donation.